PAUMA VALLEY COMMUNITY SERVICES DISTRICT

33129 Cole Grade Road 🔶 Pauma Valley, California 92061

Telephone (760) 742-1909 Fax (760) 742-1588 www.paumavalleycsd.com

AN IMPORTANT MESSAGE TO OUR CUSTOMERS REGARDING COVID-19

Please see below for a recap of the District's current policy on current and past due accounts.

- All customers are still responsible to pay their invoice at the time it is due.
- The District will waive late fees through June 1, 2020.
- This is a temporary measure for those customers that are experiencing financial hardship due to the current work environment because of the Governor's "Stay at Home" requirement.
- Should COVID-19 impact your ability to pay your bill, please contact PVCSD at (760)-742-1909 for assistance. We are here to help!

Interacting with the District and minimizing risks:

- Drop box located at the front of the district office to the left of the door. Cash payments are discouraged, and all overpayments will be applied toward the following months bill.
 - Set up automatic bill pay with your bank.
- Mail in payment.

Customer service staff are available Monday – Friday 8 am to 2 pm to assist with bill payments and questions at (760) 742-1909.

For more information, visit <u>www.paumavalleycsd.com</u>.

Sam Logan President/Treasurer

Bill Schultz Vice President

Heidi Person Director

Bill Jacobs Director

Laurie Kariya Director

Bobby Graziano General Manager